

COVID-19 Precautions at PARC

Peninsula Animal Referral Center
24-Hour Emergency and Specialty Veterinary Care

Due to the increase caseload that COVID-19 has caused we are triaging patients accordingly. Critical cases including but not limited to Hit by Car, Seizures, Toxicity, Open Lacerations, GDV, Urinary Blockages and Respiratory Distress Cases will take precedent over stable non-life-threatening emergencies. Please understand that our wait times may be 1-3 hours but up to 3-4 hours.

While we are currently in Phase 3 our lobby is too small to accommodate clients. We ask that you remain in your vehicle until we are able to place ONE person per pet in an exam room. You may contact us at 757-874-8115 for an update on your wait however if another emergent case arrives you may have to wait longer.

1. Masks are mandatory.
2. If you or someone in your household is experiencing any symptoms of respiratory illness, high fever or have travel abroad in the last 30 days, we ask that you and your pet remain in the car. Please call the hospital at 757-874-8115 to request to have your pet checked in.
3. We ask that you only send the key decision maker with your beloved pet to allow for proper social distancing of no less than 6 feet of others in our lobby while checking out and in the exam rooms.
4. Our staff will keep 6 feet of space between you and them and will not offer handshakes at this time.
5. If you have been in close contact with a confirmed case of COVID-19, you must contact PARC prior to your arrival for advisement on how to get your pet help without spreading the virus.

The Emergency and Specialty services at PARC are fully operational and we will continue to see emergencies. We truly appreciate your support as we continue to provide quality patient care in a safe environment. We strongly recommend that you follow the Centers for Disease Control and Prevention and the Virginia Department of Health for the latest updates on COVID-19.

**PLEASE BE KIND, COURTEOUS AND GRATEFUL FOR OUR
HEREOS AT WORK!**