

## COVID-19 Precautions at PARC

Peninsula Animal Referral Center  
24-Hour Emergency and Specialty Veterinary Care

As the spread of the Coronavirus, COVID-19, continues to be a growing concern around the world, PARC is taking extra precautions to protect you, your pets, our staff, and entire community. We continue to monitor the situation and follow guidelines provided by the Virginia Department of Health and the Center for Disease Control and Prevention. We want you to know that we will continue to provide a safe and clean environment for everyone.

PARC always practices a clean and sanitized facility to include but is not just limited to the client lobby, chairs, restrooms, patient kennels, exam tables, surgical suites, pharmacy counters, laboratory and equipment. We are continuously cleaning these areas as well as after each patient and client visit during the entire 24 hours that we are open. In an effort to limit exposure even more we are taking the following extra precautions:

1. If you or someone in your household is experiencing any symptoms of respiratory illness, high fever or have travel abroad in the last 30 days, we ask that you and your pet remain in the car. Please call the hospital at 757-874-8115 to request to have your pet checked in.
2. We ask that you only send the key decision maker with your beloved pet to allow for proper social distancing of no less than 6 feet of others in our lobby and exam rooms.
3. Our staff will keep 6 feet of space between you and them and will not offer handshakes at this time.
4. If you have been in close contact with a confirmed case of COVID-19, you must contact PARC prior to your arrival for advisement on how to get your pet help without spreading the virus.
5. If our exam rooms are full and there is not proper social distancing in our lobby, we will ask that you wait in your car or outside until we can move you back inside.

Please understand that as an emergency hospital, your wait may be longer than expected as we need to triage the most critical cases first. With these extra precautions, your wait time may be increased, however your safety and the safety of our staff is very important to us.

The Emergency and Specialty services at PARC are fully operational and we will continue to see scheduled appointments and emergencies. If you do not feel comfortable keeping your appointment please notify the specialty as soon as possible so they can assist you. We truly appreciate your support as we continue to provide quality patient care in a safe environment. We strongly recommend that you follow the [Centers for Disease Control and Prevention](#) and the [Virginia Department of Health](#) for the latest updates on COVID-19.